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Sent on 07 08 2015 Expires on 07 24 2015
From Motorcycle Service - Warranty Department
Subject IMPORTANT: Starter Relay Switch Inspection - Warranty Claim Information



Motorcycle Service

July 8, 2015

Dear Honda Powersports Dealer,

We realize that many dealers may be keeping repair orders open for the Starter Relay Switch inspections until the warranty templates are issued in the forthcoming Service Bulletin.

- It is important to record the actual "Work Completed" date on the repair order and/or in your DMS system.
- When entering the warranty claim be sure that your Warranty Administrator uses the date the Technician completed the work (Work Completed Date) and NOT the date the repair order is "closed."
- Using the incorrect date could trigger a false Recall Violation and create needless additional administrative work for your staff.

Please be sure to share this information with your staff.

Thank you for your cooperation.

American Honda Motor Co., Inc.

Michael Beaubien
Manager,
Motorcycle Warranty

Bulletin Number 15-0193

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